

Roll No. _____ University of Pune, Department of Management Sciences (PUMBA)

Executive MBA 2nd year

Internal Exam September 2013

304 (C) Training , Development & Performance Mgmt.

Time – 1:00 hrs

Marks:20

Instructions:

- *Attempt any 2 questions from the Q.1 to Q.6.(Each question will carry 7 Marks)*
- *Q.7. is compulsory.*
- *Please be precise while answering the questions.*

Q.1.What is training and development? And how training is different than education and development?

Q.2.With examples describe types of training?

Q.3. What are the applications and limitations of computer based training?

Q.4. Illustrate different steps involved in training.

Q.5. Explain in details the process of Training need analysis.

Q.6. Elaborate on evaluation of training effectiveness.

Q.7. Write short notes on **(Any two)** **(2X 3=6 Marks)**

1. Return on Investment
2. Training Budgets.
3. Cost- Benefit analysis
4. Importance of training under ISO 9001 certification
5. learning Organizations