

University of Pune
Department of Management Sciences
MBA-BT Semester II
Semester End Exam April 2013

204-Organization Development and Organization Behavior

Question Paper: 60marks

Time: 3Hrs

- NOTE-----a) Attempt any two questions from section I**
b) Attempt any two questions from section II
c) All questions carry equal marks

SECTION- I

- Q.1 What is organizational behavior? Explain the characteristics, importance and models of Organizational Behavior.
- Q.2 Define Motive and Motivation. Explain the types of motivation and any two theories of motivation.
- Q.3 What is stress? Explain the sources, consequences of stress and strategies to manage the stress.
- Q.4 What is leadership? Explain the importance, styles of leadership and any one theory of leadership

SECTION -II

- Q.5 Define organizational development. Explain the characteristics, need and process of organizational development.
- Q.6 Explain the concept of Action Research, System Theory and Parallel Learning Structure
- Q.7 Explain the intervention techniques for Third Party (inter group) and Structural Interventions
- Q.8 Write short notes (any three)
- a) Quality circles
 - b) Techniques for individual interventions
 - c) Perception process
 - d) Strategies to manage the conflict
 - e) Any two models for managing the change
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