

Savitribai Phule Pune University
Department of Management Sciences (PUMBA)
Executive MBA
2nd Year (Semester –IV) External Exam April- 2015
405(C) – : ORGANIZATIONAL DEVELOPMENT

Time: 2hrs.

Marks: 50

Instructions to candidates:

- *Attempt any 4 Questions from question No. 1 to 5 is and each carry 8 marks each.*
 - *Question number 6 is compulsory and it carries 18 Marks*
1. Define organisational development and describe important characteristics of OD.
 2. What is organizational diagnosis? Explain how it is significant in organizational development.
 3. What are different forces which affect the organization and subsequently lead to organizational change?
 4. What are possible factors responsible for resistance to change?
 5. Explain Elaboratively Kotters 8-Step Change Model.
 6. Write Short Notes on (Any 4)
 - a. Forced field analysis
 - b. System Perspective
 - c. 6 box model
 - d. iceberg model
 - e. Getting the whole system in the room
 - f. 7S framework