

**University of Pune**  
**Department of Management Sciences**  
**MBA-BT Semester IV**  
**Mid-Semester Exams Feb 2013**

**409-Production & Material Management SPL-III**

**Maximum Marks: 40**

**Time: 2Hrs**

**Note: Answer any two from Q1, Q2 and Q3 (Each carrying 15 marks).**

- Q1. Explain the Importance of Quality Control and Quality assurance. What do you mean by cost of Quality? Explain the same with reference to automobile industry.
- Q2. Write a brief note on Statistical Quality Control (SQC). Also explain the significance of control charts by giving examples.
- Q3. Why Japanese techniques are very popular in the area of materials management? Explain few of them in short.
- Q4. Write short notes **on any two** (5 marks each)
- a. Variable and Attributes
  - b. TQM
  - c. Kaizen
  - d. Work Study.
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