

305 (E) : Human Resource Management & Infrastructure Management for IT

1. The Manager as Leader
2. Managing technical and professional people
3. The identification & development of talented people
4. innovation & innovative teams
5. issues in HRM in IT
6. change and strategies for managing change
7. best practices
 - a. work environment
 - b. communication
 - c. staffing
 - d. managing performance
 - e. training
 - f. compensation
 - g. competency development
 - h. career development
 - i. team building
 - j. culture development
 - k. Mentoring,
 - l. Employee Empowerment and
 - m. Workforce Planning
8. controlling the processes for developing and managing work force
9. IT infrastructure
 - a. What is IT infrastructure
 - b. Components of IT infrastructure
 - c. Planning of IT infrastructure
 - d. Implantation of IT infrastructure
 - e. Maintenance of IT infrastructure

Book Recommended

1. Managing Technical People – Humphrey – pearson education

